

THE WORLD'S FIRST LIFESTYLE BRAND

Built on an infectious exuberance for life and joy, Esprit amassed an incredible cult following, making them the It brand of the midto late-1980s. It was the people's brand - accessible, playful and highly desirable. Conceived by Doug Tompkins and Susie Tompkins Buell in 1968, every decision made felt relevant and almost modern, propelling Esprit into the identity of the decade. No detail was too trite: the receipt paper, the hang tags, the boxes or the in-store cafes. Together, these important details illustrated Esprit as a lifestyle brand – eons before that term held any solid meaning. The brand catapulted from hawking dresses out of a station wagon to a billion-dollar empire in mere years, epitomizing the American dream. In the wake of Tompkins' unfortunate untimely passing, Buell reflects on their accidental success and subsequent staying power.

The History of a Brand That, By Accident, Came to Define the '80s and Become a Globally Recognized Household Name

Esprit, the quintessential high-eighties sportswear line based out of San Francisco, elaborated on the concept of the "lifestyle brand" to an unprecedented extreme, obsessively committing to the idea that every granule of a company's image is consumable and therefore crucial. The story Esprit sold was wildly and sometimes excessively complete, unifying architecture, photography, graphic design, package design, retail design, marketing, social activism and advances in its often-imitated corporate culture. It was clean, bright and confidently commercial. It was ready-to-buy. The clothes were its perfume.

Tompkins (now Susie Tompkins Buell), who

Tompkins Buell Foundation, which continued the activist work of the Esprit Foundation she founded in 1990. It currently focuses on supporting women's rights organizations.

publicly, so it was momentous that they both accepted invitations to be interviewed for this story. I emailed each of them to begin making arrangements to speak, with Buell in person at one interview, she drives off in a Mini Cooper. of her homes in the Bay Area, and with Tompkins via Skype. Buell responded that afternoon, with no Buell is just beginning to form what she will say at immediate word backfrom Tompkins. The next day, it was reported that he had died of hypothermia after in a few weeks. It is a bizarre coincidence that a kayaking accident during a sudden storm on she was pre-scheduled for a guided conversation husband and wife team of Doug and Susie friend Yvon Chouinard, the founder of the Patagonia her memories. She is thoughtful, generous and brand. Buell graciously agreed to go ahead with divorced in 1989 after building the brand from our meeting. But what was already going to be a time in her extraordinary life, of which Tompkins

includes a Jean Prouvé coffee table, a pair of Prouvé "Visiteur" lounge chairs, and a Serge Mouille standing lamp. Buell sits on an unassuming couch, a copy of an Eileen Gray design, below three framed Depression-era Dorothea Lange prints that are Buell and Tompkins infrequently discuss Esprit a part of her extensive photography collection. There is no visible house staff. Midway through the conversation, she excuses herself to the kitchen to make a pair of almond milk lattes. After the

the San Francisco memorial service for Tompkins Esprit's peak occurred during the mid- to late- General Carrera Lakein Patagonia. Hewas traveling through her years with Tompkins, and she seems '80s under the direction of the powerhouse with a small group that included his longtime to welcome the opportunity to process some of unguarded as she revisits Esprit, an extraordinary a business selling dresses out of the back of a rare and perhaps unpredictable reminiscence had was an extraordinary part. It is not indiscrete to

"We didn't know what we were doing! We'd never done anything like it before. But it wasn't so complicated then. Everything was much more tactile."

station wagon into a billion-dollar empire. After Esprit, they each rolled the rewards of their work fourth chapters, depending on how it's counted). Tompkins, a lifelong outdoorsman, moved to South America, dividing his time between homes in Chile and Argentina. In 1993, he married Kristine McDivitt, a former CEO of the outdoorclothing company Patagonia, with whom he amassed hundreds of thousands of acres of land in the Patagonia region for conservation. This included the creation of Pumalín Park, Chile's largest private nature preserve. Tompkins' heavyweight environmentalism earned him time primarily between her apartment in San Francisco and her 47-acre property in Bolinas, where her family owned a house when she was Bushwick, Brooklyn. younger. (It changed hands once before selling to members of Jefferson Airplane.) In 1996, she married Mark Buell, a real estate developer and philanthropist. She became increasingly involved

become that much weightier, particularly with the strange new responsibility of being the primary into exceptional second chapters (or third or keeper of the Esprit story. We met in her warmly minimal 12th-floor penthouse apartment in the Pacific Heights neighborhood of San Francisco. The address is well-known by political insiders for housing a remarkable number of the nation's wealthiest Democratic campaign donors, who open their homes to aspiring candidates for intimate big-ticket fundraisers; that it is sometimes referred to as "Susie's Building" speaks to her formidable influence. In fact, it is difficult to find mention of Buell that does not note her early support for Bill Clinton Their partnership began in the summer of 1963 and her close friendship with Hillary Clinton. the nickname "eco baron." Buell split her The Clintons threw her a surprise engagement party at the White House in advance of her wedding to Mark, and more recently hosted her most of his youth in Millbrook, New York. Buell a coastal bohemian enclave in Marin County 70th birthday party – at Roberta's pizzeria in

of green with panoramic views of Alcatraz and the Francisco and married the next year. In 1964, Golden Gate Bridge. There is ample evidence Tompkins co-founded mountaineering brand in political fundraising and cultivated the Susie of Buell's early interest in midcentury design that The North Face in the city's bohemian North

acknowledge the well-documented discord between Buell and Tompkins, whose very '80s back-and-forth personal and corporate conflicts rendered them the Cookie and Lucious Lyon of junior sportswear. The dynamic certainly colored the Esprit story. But successful collaborations are often uneven, accompanied by chaos that can be electrifying. "Exactly," Buell says. "You're not looking at the bottom line. You're just looking at new opportunities and ways to do things and it's fun and it's thrilling and it's creative. Just go for it."

when Buell picked up Tompkins, who was hitchhiking near Tahoe City, California. The son of an antiques dealer and a decorator, he spent grew up in the Russian Hill neighborhood of San Francisco, the daughter of a "bohemian" mother and a former California betting commissioner The living room is lavishly simple, accented in shades who went into real estate. They moved to San

The Old Brand

Before Esprit was officially established as Esprit de corp., Susie Tompkins had already started a business producing dresses. The name of her business partner back then was Jane and since dresses were their only product, they called it Plain Jane. However, in the mid-seventies, almost overnight, the new generation of liberal women did not want to wear dresses any longer. They wanted JEANS... and cool stuff to wear with them. Because of this denim boom the young entrepreneurs e different product categories: Plain Jane dresses, Sweet Baby Jane blouses, Esprit's Chemise tops, Rose Hips jeans and pants, Cecily Knits sweaters, Bombacha skirts and nine Teas T-shirts

The corporate logo was a perfect match for denim fashion-in both style and design. Today it brings back memories of those seventies record covers, of wild disco and kinky soul albums



ESPRIT

The New Brand

t was after we said "Let's get rid of Esprit de corp." that Doug Tompkins said we up on the wall. He said: "No, I don't know, I don't know if I like that. I think you should go bi and try again." And I said "OK, I see." So I waited another month and I brought back the exa name presentation. I said again "This is the answer. What else do you want? You want s art—do it yourself. I'm not a mind-reader; this is the answer." Then he said "OK, but if y ng, I'll have you killed." I said "Cool, no probl

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Iohn Casado // Designer of the Esprit logo



Beach neighborhood. The Grateful Dead played theopeningpartyforitssmartlydesignedfirststore; Joan Baez and her sister Mimi Fariña attended. "We had two Hells Angels at the door and took them out to dinner afterwards at Vanessi's," Buell recalls. "We just did fun things and people were drawn to us. I was always curious for the out-of-the-ordinary." (Tompkins cashed out of North Face in 1969 for \$50,000.)

"I would see Toscani's work in Elle magazine and I thought it was very appropriate for Esprit because it was playful, it was happy, it was positive. He brought that to Esprit and it was exactly what we needed."

In 1967, after having two children, Buell founded And then we would approach people waiting he writes, "It was not, in fact, until 12 years after the Plain Jane Dress Company with her friend in line to go to Hong Kong and say, "Can the founding of the company that any attempt Jane Tise. Their business grew quickly, due in part you take this to Hong Kong? Somebody will to form an image and create a context for the meet you on the other end." You just had to to the sales help of a third partner Allen Schwartz product was made." (who became well-known in the '90s for designing figure out how to get it done." A.B.S., a line of affordable, hastily produced replicas In 1984, Tamotsu Yagi relocated to San Francisco of Oscars dresses that anticipated fast fashion). In 1976, Schwartz and Tise sold their shares from the Esprit Tokyo office to become the According to Buell, Tompkins was inspired to come to Buell and Tompkins, with Tise staying brand's in-house graphic director. His first job on board after Plain Jane received an enthusiastic on in her position as design director until for the company was to redesign the cafeteria meal card. "When Doug asked me to do this, I order from the San Francisco department store exiting the company three years later. At that Ioseph Magnin. "I would have ideas, Iane would point. Buell and Tompkins took full control. knew that he was not your ordinary president and design them, and Doug would make them chief executive officer of just another company," She became the design director and he happen," she says. They introduced new lines with assumed the self-titled role of "image director." Yagi told Women's Wear Daily in 2008. Every bohemian names like Sweet Baby Jane, Rose Hips They consolidated all of their labels under the aspect of the company was an opportunity for and Jasmine Teas. "As soon as we started getting name Esprit de Corp., which Buell spontaneously a unique design solution. As Tompkins was legitimate, we had to have an incorporated name," shortened to Esprit while overseeing sample known to say, "No detail is too small." The Buell recalls. "I was folding laundry and Doug said, production in Hong Kong. Tompkins then hired most mundane assets became museum-caliber 'What do you think of the name Esprit de Corp.?' It San Francisco graphic artist John Casado objects: hang tags, gift boxes, shopping bags, was good. It was catchy. It was a corporate name. I who later co-designed the original Macintosh in-house corporate binders, even the to-go boxes,

"A lot of it was unexpected combinations. 'Don't worry! Just put it together!' Back in the day, wearing stripes and polka dots was like, 'Oh my God.' Today, you can wear anything and nobody notices."

didn't care. I would never see it." It was an anti-war computer's famous "Picasso" logo - to invent military ideal of "esprit de corps."

Buell and Tompkins acted on instinct. They Tompkins edited a series of highly collectible had no fashion industry experience nor any books documenting the work that followed. formal education in design – nor anything else They include *Esprit: The Making of an Image*, which

that might be helpful in growing a billion-dollar brand. Neither of them completed high school or doing! We'd never done anything like it before," Buell exclaims. "But it wasn't so complicated then. Everything was much more tactile. For instance, we would take a manila envelope to the airport. It was swatches or colors or things that today you would scan and away they would go.

featured Buell on its cover, wearing oversized separates with rolled-up sleeves and slouchy white attended college. "We didn't know what we were ankle socks, standing on a cube superimposed with Tompkins' smiling face; Esprit's Graphic Work 1984-1986, which the vintage bookseller Idea Books, a bellwether of correct references, listed on its Instagram days before the interview with Buell; and Esprit: The Comprehensive Design Principle, in which Tompkins sums it all up when

play on words, a tongue-in-cheek subversion of the what became Esprit's kinetic, stencil-style triple-bar trademark. It was the beginning of what Tompkins has described as a "radical shift in direction."

snap-on cup lids and saw-toothed napkin ties at Caffe Esprit restaurants. Cash register receipts were customized to match their respective store's interior. In fact, each item was so fully thought-out that, for example, a triangular shoe box created specifically for children's ballet flats translated beautifully as a two-dimensional graphic element in a still-life image. Even trade shows were considered. For a 1988 market week exhibit, designer Michael Vanderbyl installed a grid of tall, slender, cone-shaped black-andwhite-striped pedestals, each topped with a shoe (or bag or belt) positioned on its toe, with its laces drifting upwards as if weightless.

force," Buell says. "He was determined to do things on the highest level. He was complicated and it got us in a lot of trouble because he would overdevelop the neighborhood, if you know what I mean — design things that were way out there. But he didn't care. It didn't matter what it cost. Most people would have taken the money out of the business and bought vachts and islands and started new businesses. We didn't do that."

within messaging that persists today. In fact, Buell says that she and Jim Nevins, a favored collaborator who was an in-house creative director, developed what would become the Gap's iconic 1998 "Individuals of Style" campaign - that was centered around the implied beauty of diverse and Tompkins.) Buell says Toscani saw what a socially unconventional celebrities – for Esprit. But before Buell could put it into action, she was forced out of "Doug had this ferocious energy and driving the company, with Tompkins taking over creative control. Feeling unable to safeguard the project, she contacted Mickey Drexler, who was then head of the Gap, and sold him on hiring Nevins from Esprit. "He took it to the Gap and did it. I've Do you think that's egalitarian?" never told anyone this before," she says. "I wasn't thinking that I'm giving gold to my competitor, I was just thinking that Jim is going to get a great job and this campaign is going to happen."

The "Real People" approach was a personal Esprit's successful long-term collaboration stance. Tompkins even refused to advertise then oversaw Esprit's brilliantly mixed, matched, with the photographer Oliviero Toscani began in Cosmopolitan magazine, in part because he layered and generously accessorized styling (store

and the Benetton brand. Buell was uncomfortable with the overlap and unsuccessfully petitioned Tompkins to intervene. (Toscani recently published a compendium of his images, titled More Than Fifty Years of Magnificent Failures, that includes an essay by active company Esprit was and cultivated those ideals at Benetton, which was frustrating for her as it meant the appropriation of something more personal to her than a fashion look. "It was important because it had to be real," she explains. "At Benetton they had separate dining rooms for their employees.

When encouraged to reconnect to the Esprit phenomenon on a design level, Buell is at first surprisingly reserved. After all, she was the one who traveled the world, keenly filtered trends, designed and produced the countless pieces for sale, and

"[Esprit] was something that you wouldn't feel would go out of style while it wasn't really in style. It was comfortable and not precious. It wasn't mysterious. I really like very little fashion."

in 1978. "I would see his work in Elle magazine and I thought it was very appropriate for Esprit because it was playful, it was happy, it was positive. He brought that to Esprit and it was exactly what we needed," Buell recalls. His bright, inviting commercialism translated their idealism perfectly. "It looks innocent now, doesn't it? And that was kind of racy in that day," she says, responding to an image of fresh-faced coeds covering their apparent nakedness with an assortment of Esprit logo tees. "Toscani would do this. He was excellent at that - getting them out of their clothes and having them hide behind T-shirts. That was so clever and fun. And everybody had a good time so the smiles were real. They're all happy and wondering what their mothers will think when they see it."

One of Esprit's most enduring innovations was its use of "real models" when it rolled out its "Real People Campaign" in the Spring 1985 catalog that featured company employees photographed by Toscani. It was an unexpected shot of realism that championed the individualistic, beauty-from-

told the Los Angeles Times, "I find them sex-object types ... flaunting their cleavages, and they've got these phony-looking hairdos, and they've got a lot of makeup. That's not the kind of image that I'd like to portray, so I don't think that so many of a friend who became very excited and exclaimed, our customers are reading that magazine." He added, "Anyone can hire Brooke Shields." Helen Gurley Brown, who was then editor-in-chief of Cosmopolitan, visited the Esprit offices to fruitlessly appeal to Tompkins to buy advertising pages. "I remember that day," Buell says. "I've always felt that way. Everybody has their way of wanting to be, but we were more about a confident girl. You don't need to look like that, just be confident. We never projected sexy-sexy - maybe curious and coquettish a little bit."

In 1982, Toscani made a contentious decision to become the creative director for Benetton while still the principal image maker for Esprit. His work for their direct competitor placed diversity, internationalism and social politics front and center, And yet, traces of her Esprit worldview are still and was so impactful that it still defines his career discernible. It's in the way she talks about Prouvé:

objected to its idealized cover models. In 1987, he mannequins always wore hats). Buell had an unmatched say in defining the colors, shapes and proportions that spoke so clearly to how young women wanted to feel during the '80s. Buell laughs when I tell her how I mentioned meeting her to "Wow, I never shoplifted except at Esprit."

> It turns out that Buell saved little from the experience: only the Esprit books that Tompkins published and some keepsakes from the original headquarters on Minnesota Street that was destroyed in a fire in 1976. And so there is no mythical archive of brightly colored modular separates to unlock and discover. "I'm realizing about myself now, at this age, what my character is and what I hold onto and what I don't," she savs. "I can't remember what I've ever done. I just want to keep thinking about what I'm going to do going forward. I don't dwell on the past. Even good stuff."





"He designed for institutions like hospitals and put it together!' Back in the day, wearing stripes schools. It was necessary form — form that and polka dots was like, 'Oh my God!' Now you can wear anything and nobody notices. We were designers during his elongated visits to Milan. functioned. It was not fancy and I like that." And it seems appropriate, even gratifying, that she just breaking out and doing things that weren't wears almost head-to-toe Uniqlo: a brown down considered the way you do it. It was playful. It vest over a long-sleeve white jersey shirt, black was different. It was happy. It was quirky." stretch pants and a pair of Clarks desert boots. "I don't like to go shopping very much, so if I go She describes making "very accessible" clothes. surrealism. "He got a lot of energy from them,"

"It was something that I felt was good for retail. You could entertain customers with good design. We would be inspired by some of the Memphis stuff and make sweaters to look like it."

in there and find something that works I'll get a "They were something that you wouldn't feel Buell says. The Cologne, Germany, Esprit store bunch of them. The quality is excellent," she says. would go out of style while it wasn't really in featured some particularly fantastic Memphis When Buell wears dresses, she mostly wears one, style. It was comfortable and not precious. moments, like a sales counter that was a jumbled by the designer Samantha Sung, which she buys It wasn't mysterious. I really like very little multicolored block party, and manically textured online in a range of prints. "And then if I go to fashion. When people start putting zippers on Sottsass shelves for displaying shoes, paired with something really uppity I wear, well, my dresses the wrong way and this and that, it's very Michele De Lucchi "First Chairs" for work all the time." contrived," she says. "I always thought that trying them on. Which is not to mention you don't want to have to work too the showstopping, perfectly postmodern To prompt discussion, I open a copy of Esprit: hard wondering what to wear or what to circular colonnade in the showroom at the The Comprehensive Design Principle to a page of buy. Just get stuff that works well together, that's Zurich, Switzerland headquarters. While the advertising tears from the 1985 Sport line with kind of coordinated a little bit, that you feel sensibility did not necessarily appeal to Buell, "real people" in active mid-leap poses against confident in." One of her favorite projects "It was something that I felt was good for retail. a field of pastel color-blocking. "Is that really You could entertain customers with good was a collaboration with the illustrator Joel so '80s?" Buell wonders aloud, when asked Resnicoff, who created prints populated with design," she says. "We would be inspired by some of the Memphis stuff and make what it is about the clothes that is so '80s. It's angular sketches of very '80s characters that Buell definitely '80s, I respond, it defined the '80s. translated into apparel - perhaps most vividly as sweaters to look like it." "Yeah, it is '80s," she says. We arbitrarily hone in a Summer 1986 white column dress crowded with the large, primary-colored floating heads of stylish on a photogenic Norwegian Esprit customer The first flagship store opened in 1984 on the site of a famous roller disco called Flipper's service employee wearing an exaggerated, fullwomen wearing hats, turbans, bows, bob cuts, at the corner of La Cienega and Santa Monica sleeved hooded teal jacket with a peach cablehigh ponytails and statement earrings.

"It was really important to Doug to go to that extreme. That's who he was. He would build these monuments and I would be freaking out all the time because it didn't make sense to me."

knit sweater over light yellow leggings; she With the company's success, Tompkins had the boulevards in West Hollywood, Los Angeles. holds a Zolatone panel behind her head, which resources to will into existence a spectacular It was a masterpiece of brand theory, with helps to pop her mirrored sunglasses and a collection of original Esprit architecture. "Doug the clear intention of creating the most fully dramatically knotted orange sherbet scarf that loved expressing himself in a very big way. He realized consumer experience imaginable. Built hired the biggest designers and the biggest for a reported \$15 million, and covering 15,000 matches her gloves. "I know. I know!" Buell exclaims and laughs. "A lot of that was about architects. I was busy choosing colors for T-shirts square feet of selling space, the "Superstore" unexpected combinations. 'Don't worry! Just and he's doing all that," Buell explains. Tompkins was loaded with so many ideas and executed

cultivated a significant relationship with Ettore Sottsass, Aldo Cibic and the Memphis Group The Memphis look - which continues to enjoy a resurgence that has reached well beyond the art book fair set-complemented Esprit's irreverence with its instantly recognizable high-gloss pop

with such microscopic attention to detail that it is conceivable the Esprit team might have you know that it was built by Esprit. physically burst if they were unable to express it. Architect Joe D'Urso designed the vaulted multistory industrial interior in which the apparel was the color - save for the oversized campaign photography on the walls and the Sottsass-

parking structure that makes better sense when

supermarket-style Outlet store in a converted trucking warehouse on its San Francisco campus, which became a destination for fans of the brand.

glass walls, exposed bricks and abundant philodendrons - was designed around the exhibition of Tompkins' extensive collection of Around the same time, Esprit opened a Amish quilts. There was a greenhouse, a furnituremaking studio, grass tennis courts and a kitchen that was way ahead of its time preparing employee meals with organic ingredients.

"It's nice how it all ended up. When you're in a business like that it keeps you from really being able to see the big picture because you're struggling to stay valid, to stay alive, to keep making it happen."

designed installation in the shoe department, with its giant color blocks connected by a sculptural chrome squiggle. There were shopping carts, checkout aisles and original packaging inspired by supermarkets: towels bagged like loaves of bread, socks hung in vegetable netting and underwear rolled into yogurt cups. The Zolatone print on the shoeboxes matched the Zolatone trim on the storage racks which matched the Zolatone-coated walls. It really was a superstore. brand environments, Esprit invented the Finally, there was an Esprit world to enter and Esprit air to breathe.

extreme. That's who he was," Buell explains. "He would build these monuments and I would be freaking out all the time because it didn't make sense to me. It wasn't sustainable. But it was big energy and it made more things happen and it put Nicknamed "Little Utopia" and "Camp Esprit" a lot of emphasis on graphics and design, not just by employees, it famously prioritized neo-hippie

"We had shopping carts and people would run around and pile in clothes that we had leftover and go try them on. It was famous," Buell enthuses. "People still say to me, 'Oh my god, twice a year my mom would drive us up and we would take two friends and spend the whole day.' It was really a great time because it was so well designed, it was so progressive, it was so new." In 1986, with so much invested in controlled concept of the shop-in-shop, debuting the first of its kind inside a San Francisco Macy's that was outfitted according to Esprit specifications "It was really important to Doug to go to that down to the light fixtures and staff uniforms.

> The main office at the San Francisco headquarters was a world unto itself and an unexpected architectural departure.

Esprit offered a liberal range of programs and benefits, from rafting trips in the Himalayas to on-site yoga, aerobics, language courses, and disco lessons. Employees received subsidized tickets to cultural events and were paid for volunteering 10 hours a month at nonprofit organizations. The in-house lecture series featured guest speakers like Anita Roddick, the founder of The Body Shop; Dave Foreman, a co-founder of the activist environmental group Earth First!; the economist and social theorist Jeremy Rifkin and Gloria Steinem. "She talked about how important it was for everyone to be aware, stand up for what they believed in, and, of course, about women and family," Buell recalls. "We tried to inspire ourselves and then share that with everyone in the company."

"Those days at Esprit in the '80s ..." she continues, trailing off. "People model their companies after that now. The energy was just

"Shopping and clothing is fun, but I just don't want to take it too seriously. But the social aspect? I loved that. What matters? What's important in the world? What do you think is really important?"

in retail but in wholesale and business in general." When LA Story, Steve Martin's 1991 satire of Los Angeles, needed a location that conveyed over-the-top consumer culture, they filmed at the the company's real estate boom, it was less "a little culty." "It was culty," she agrees, and Superstore (Sarah Jessica Parker's "free-spirited" character SanDeE* worked there). Today it is a

office culture that became an archetype for who visited the offices during that time and today's corporate campuses. Designed before described it as "amazing," "so San Francisco" and postmodern playhouse and more Esalen Institute. The spa-like open-plan workspace its support for the American Foundation for CVS store with a curiously geometric concrete - with its salvaged Douglas fir beams, AIDS Research in 1986, Esprit was one of the

values and pioneered a new, more progressive so amazing." I mention that I know someone laughs. After Kenneth Cole, which advertised





first major fashion retailers to publicly advocate development, the company pioneered sustainable for AIDS awareness. Buell was moved to take fashion with the launch of its Ecollection line. action after being present for a close friend In 1990, while Tompkins was in control of the In 1996, four years after she stepped down as during his last days before dying of AIDSbrand (Buell had been temporarily ousted). related causes. "That was the beginning of he published a two-page open-letter-style advertisement in the Utne Reader titled "A Plea our social outspokenness," she says. "I was really, really happy when we found a social for Responsible Consumption." It petitioned footing and could talk about issues in the readers to consume mindfully and buy "only what you need." ("We'll be happy to adjust world." The company ran a 350-word essay our business up or down accordingly, because I can do something good with what I got out of by Tompkins calling for increased AIDS education - followed by the phone number we'll feel we are then contributing to a healthier for the National AIDS Hotline - in their attitude about consumption.") The essay signs Fall 1987 catalog that reached an estimated off with the Esprit logo and the text, "A Company That Is Trying." It was brilliant, 1.3 million customers nationally. The piece's title, "Beauty, Health and Awareness," was outrageously direct and about as radical a spelled out in rainbow type. "Don't die statement as a major retailer can make; there is a of ignorance," Tompkins wrote. "Be careful great divide between championing progressive and spread the word, not the virus." causes and publicly entertaining financial contraction. Tompkins clearly articulated his "We got a lot of blowback from that!" Buell belief that the consumer culture he promoted

"I know we made a big difference in many people's lives, not because they bought our clothes but because they worked there and were allowed to grow and feel a new kind of energy."

saying, what in the world were we trying to tell their girls! They wouldn't be spreading the virus! And who are we?"

yearly sales upwards of \$800 million. Buell and Tompkins had become '80s business titans. "And in the meantime we had gained all of this awareness of how devastating we are to the environment," Buell says. "We had the Eco Desk to try to figure out how to make things with less of an impact." How did that go? "Hypocritical. You can't do it. Get out of business. So that's sort of what happened. It's kind of nice how it all ended up. When you're in a business like that it keeps you from really struggling to stay valid, to stay alive, to keep making it happen." And yet they still forged ahead with groundbreaking work like integrating recycled materials into package design; in 1989, they became the first major fashion retailer to print catalogs on recycled paper with soy-based

world? What do you think is really important?" creative director. Buell sold her last remaining interests in Esprit. "I think that if Doug and I hadn't left Esprit we would be struggling with our consciences and how to keep this monster fed. I don't know what would have happened," she says. "Now, because I worked so hard then, it. And for Doug to do what he's done, to buy so much land and preserve it - it's amazing. According to The Atlantic, as of 2014, Tompkins and his wife have protected more land than any other private individuals in history. "It wasn't really business to him," Buell says, offering her outlook on his time with the company. "It was an adventure. It was an opportunity." "I think we did great work," she continues. "I know we made a big difference in many people's recalls. "Mothers from the Bible Belt were accelerated the environmental crisis he was lives, not because they bought our clothes but

that. What matters? What's important in the

fighting. At that time, the company's influence was so substantial that some critics wondered if his statement spoke to the start of a larger cultural shift. That same year, Buell and a At the height of Esprit's cachet, estimates put group of investors bought out Tompkins, who ended his day-to-day involvement at the lifetime of accomplishments to define her company to focus on conservation.

Upon returning to Esprit, Buell developed the 1991 "What Would You Do" advertising campaign with new image director Neil Kraft, which featured socially aware young people sharing opinions on how to effect change. (For example, a teenage Gwyneth Paltrow appeared beside her quote, "I would distribute condoms in every high school in America.") "It being able to see the big picture because you're wasn't Esprit's moment right then, but I am still incredibly proud of that campaign," Buell says. "Honestly, I don't like clothing that much. When I need to, I get dressed up. I do love a good Hermès bag now and then. I love good quality. I like to buy the vintage ones. Shopping and clothing is fun but I just don't want to take inks. In 1992, after two years of research and it too seriously. But the social aspect? I loved

because they worked there and were allowed to grow and feel a new kind of energy, not from Doug and I, but from the environment and the openness." And while Buell now looks out on San Francisco with a second story, she acknowledges, perhaps after some encouragement, that she dressed a decade. "It's a part of my journey," she says. "And I know we did this and I know it was a big deal and I'm not saving anyone could have done that because I know it was a magical combination that was not designed. We just fell into it. We really did."